



To: Families of our Residents  
Subject: **Outdoor Visitation Update**  
Date: October 2, 2020

We are pleased to announce that Sadie G. Mays Health & Rehabilitation Center (SGM) will begin outdoor visitation on Monday, October 5, 2020. We are excited about welcoming you back and thank you for your patience. Our residents will be thrilled to finally see you in person. The safety of our residents, visitors, and staff is our top priority. Therefore, the outdoor visits will take place in accordance with public health guidelines and subject to change based on conditions.

The visits will take place outdoors in tents on our campus. There will be a plexiglass partition between you and your loved one. A staff member will be present throughout the visit to assist. **THESE OUTDOOR VISITS ARE BY APPOINTMENT ONLY, NO DROP-INS.** In order to provide a safe and punctual visit, visitors must observe social distancing and other requirements listed below.

#### **OUTDOOR VISITATION REQUIREMENTS:**

1. You must **call SGM Social Services in advance** to schedule your outdoor visit. If your loved one resides on Areas A or B, please call **Jasmine Ellis-Carless at (678) 420-2950** to schedule your outdoor visit. If your loved one resides on Area C or D, call **Linda Walker at (678) 420-2914** to schedule your outdoor visit.
2. Outdoor visits are **by appointment only** and held **Monday through Friday, 10:00 a.m. – 12:00 p.m. and 3:30 p.m. – 5:30 p.m.**
3. **All visits are scheduled for 20 minutes per resident.** Visitors will be notified when their visitation time has ended.
4. **No more than one visit per week** will be allowed for each resident.
5. Visits are for **immediate family members only**, with the permission of the resident's responsible party.
6. **Only two visitors** are allowed at each scheduled outdoor visit.
7. Visitors must be at least **12 years old or older.**
8. **Do not come to the visit if you are feeling ill** or have recently been exposed to someone who tested positive for COVID-19 or flu. Instead, call Linda Walker at (678) 420-2914 or J. Ellis-Carless at (678) 420-2950 to reschedule.
9. **EACH VISITOR MUST WEAR A CLOTH OR SURGICAL MASK WHILE ON SADIE G. MAYS PROPERTY.** Make sure your mask covers your nose and is under your chin.
10. **Plan to arrive 20-minutes early to allow enough time to pass through the Check-In & Screening tent.** The Check-In & Screening Tent is located in the front parking lot. There, a SGM staff member will ask for your name and your loved one's name in order to locate you on the visitation schedule.
11. **Any visitor with a temperature above 99.9 degrees will be denied visitation.**

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12. **You will be required to perform hand hygiene** with alcohol-based sanitizer before entering and exiting the visitation area.
13. **All visitors are required to remain behind the plexiglass partition** in the visitation area during the visit to maintain social distancing.
14. **Visitors are not allowed to touch their loved one or pass anything to their loved one during the visit.** No gifts, no food, nor pets will be allowed.
15. You will only be allowed to take photos of your loved one from the opposite side of the plexiglass partition.
16. **Any visitor who fails to comply with the visitation requirements will be asked to terminate the visit and leave the property immediately.**
17. Although our caregivers will strive to begin your outdoor visit at the scheduled time, please allow them up to a 30-minute grace period should an outdoor visit be delayed.
18. In the event of inclement weather, we may be forced to cancel the visit due to safety concerns.

We thank you, in advance, for complying with these rules because your safety, and that of your loved one, depends on it. Please contact us if you have any questions. We look forward to welcoming you to Sadie G. Mays soon!