



**To:** Families of our Residents  
**Subject:** New Visitation Policies & Procedures  
**Date:** March 18, 2021

We are pleased to announce that Sadie G. Mays Health & Rehabilitation Center (SGM) is now allowing indoor visitation for all appropriate residents. We are continuing outdoor visitations, as well. We are excited about this step in the re-opening process. Thanks to a high percentage of vaccinations among our residents and staff, we are now able to welcome visitors back into the building. Of course, the safety of our residents, visitors, and staff is our top priority. Therefore, this new policy will unfold in accordance with public health guidelines and are subject to change based on conditions.

**To schedule indoor and outdoor visits, you must call SGM Social Services in advance.** No drop-ins! If your loved one resides on Area A or D, please call **Linda Walker at (678) 420-2914** to schedule your visit. If your loved one resides on Area C or B, call **Jasmine Ellis-Carless at (678) 420-2950** to schedule your visit.

#### **OUTDOOR VISITATION REQUIREMENTS:**

- Outdoor visits are **by APPOINTMENT ONLY** and held **Monday through Friday, 10:30 a.m. – 12:00 p.m. and 1:30 p.m. – 5:00 p.m. Saturday and Sunday, 11:00 a.m. – 2:00 p.m.**
- **No more than one visit per week** will be allowed for each resident.
- Visits are for **immediate family members only**, with the permission of the resident's responsible party.
- **Only two visitors** are allowed at each scheduled outdoor visit.
- Visitors must be at least **12 years old or older**.
- **Do not come to the visit if you are feeling ill** or have recently been exposed to someone who tested positive for COVID-19 or flu. Instead, call Linda Walker at (678) 420-2914 or J. Ellis-Carless at (678) 420-2950 to reschedule.
- **EACH VISITOR MUST WEAR A CLOTH OR SURGICAL MASK WHILE ON SADIE G. MAYS PROPERTY.**
- Plan to arrive 10-minutes early to allow enough time to check in at the Security Desk in the main lobby.
- **Any visitor with a temperature above 99.0 F degrees will be denied visitation.**
- **You will be required to perform hand hygiene** with alcohol-based sanitizer before entering and exiting the visitation area.
- **Visitors are not allowed to touch their loved one or pass anything to their loved one during the visit.** No gifts, no food, nor pets will be allowed.
- You will only be allowed to take photos of your loved one from the opposite side of the partition.
- Although our caregivers will strive to begin your outdoor visit at the scheduled time, please allow them up to a 30-minute grace period should an outdoor visit be delayed.
- In the event of inclement weather, we may be forced to cancel the visit due to safety concerns.
- **Any visitor who fails to comply with the visitation requirements will be asked to terminate the visit and leave the property immediately.**

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### INDOOR VISITATION REQUIREMENTS:

- **INDOOR VISITATION IS ONLY FOR FAMILY MEMBERS WHO CAN PROVIDE PROOF OF COVID-19 VACCINATION. ADDITIONALLY, RESIDENTS MUST BE FULLY VACCINATED.**
- **Masks are required for all visitors and residents during visitation.** Residents will wear surgical masks for the duration of the visit. Visitors should wear cloth face coverings or surgical masks for the duration of the visit.
- **Indoor visits are BY APPOINTMENT ONLY** and held **Monday through Friday, 10:30 a.m. – 12:00 p.m. and 1:30 p.m. – 5:00 p.m.**
- **No more than one visit per week** will be allowed for each resident.
- Visits are for **immediate family members only**, with the permission of the resident's responsible party.
- **Only two visitors** are allowed at each scheduled indoor visit.
- **Do not come to the visit if you are feeling ill** or have recently been exposed to someone who tested positive for COVID-19 or flu. Instead, call Linda Walker at (678) 420-2914 or J. Ellis-Carless at (678) 420-2950 to reschedule.
- **Anyone who is immunocompromised should consider not visiting.**
- **Plan to arrive 10-minutes early** to allow enough time to check-in at the Security Desk in the main lobby.
- **Any visitor with a temperature above 99.0 F degrees will be denied visitation.**
- **Visits will take place only in the designated visitation area.** After check-in, the visitor(s) will be escorted to the visitation area. Visitors must exit the building immediately after the visit.
- **You will be required to perform hand hygiene** with alcohol-based sanitizer before entering and exiting the visitation area.
- **Social Distancing** – Each designated visiting area will have 6 feet social distancing markers. Physical contact is discouraged during the visit. This continues to be the safest way to prevent the spread of COVID-19. However, we acknowledge the toll that separation and isolation have taken. Clearly, there is no substitute for physical contact, such as the warm embrace between a resident and their loved one. ***Therefore, if the resident and visitor are fully vaccinated, they can choose to have close contact (including touch) while wearing a well-fitting mask and performing hand hygiene before and after the visit.*** Regardless, visitors should physically distance from other residents and staff in the facility.
- **An employee trained in infection control will supervise visits** to ensure social distancing and proper use of PPE, while giving the resident and visitors privacy.
- Although our caregivers will strive to begin your visit at the scheduled time, please allow them up to a 30-minute grace period should a visit be delayed.
- **No animals** will be allowed in the building.
- **Any visitor who fails to comply with the visitation requirements will be asked to terminate the visit and leave the property immediately.**

We thank you, in advance, for complying with these rules. Your safety, and that of your loved one, depends on it. Please contact us if you have any questions. We look forward to welcoming you to Sadie G. Mays soon!